

The Lords of Print Terms and Conditions

Hello! Thanks for choosing The Lords of Print for your screenprinting needs! Please make sure you read over these Terms and Conditions (TOC) which should answer any questions you may have about the ordering process. Please note that by sending us a deposit, you agree to these TOC.

Thanks again!
-Matt & Rick

DEPOSIT

In order for us to begin the printing process, we need a deposit of either 50% of the total quoted price, or the cost of the garments, **whichever is greater**. This allows us to make sure that we can allocate the proper resources and procure the garments in time for us to make awesome prints for you. This is a non-refundable deposit.

SUPPLIED GARMENTS

There is a \$1 per piece fee for any supplied garments. Please note that we also require a 10% overage per size for all supplied garment orders for misprints. If this is not provided, please be aware that your order may have up to 10% misprints and you will be charged for the full order.

MINIMUM

We require a minimum of 24 pieces printed. This is the minimum order for both new orders as well as reprints. Please note that we will print orders under 24 piece, however we will charge a sample rate fee equal to the price of a regular job with an **additional** \$15 per piece fee.

Please note that we require 24 pieces for every separate colorway and/or design. If you request 12 shirts of one design and 12 shirts of another, you will be charged the sample rate for both orders.

ARTWORK

Artwork should be provided either as an Adobe Photoshop CS3-CC file, sized to print at 300dpi, or as an Adobe Illustrator CS3-CC .ai or .pdf, **sized to print**.

For Photoshop files: Please make sure that all each color is on a separate layer and all fonts are rasterized.

For Illustrator files: Please make sure that all each color is on a separate layer and all fonts have been turned into outlines. Also, please do not link files.

For all art: Please make sure that your art is smaller than 15" wide by 18" tall. Images larger than this may incur additional large screen charges or may require multiple screen charges. Maximum printing size is 18" wide by 24" tall. Art that is not provided in the above formats will incur a \$50/hour graphic design fee, with a minimum of 1 hour.

If you would like us to do the design work for you, please note that we charge an hourly rate of \$50/hour, with a minimum of one hour. Please note an estimate of the amount of time necessary will be given along with the initial estimate, but keep in mind constant revisions and other changes to the work will increase this time and overall cost to you.

TIMING

The Lords of Print turn-around time for orders under 350 pieces is 7-10 business days. For orders 350 pieces or over, the turn-around time is 10-15 business days. This does not include national holidays or weekends. **The turn-around time starts the business day after we receive both 1. the Deposit paid in full, and 2. Approved artwork.** Please note that we must receive all of this by 3pm, or we will consider it received by the next business day. Additionally, if you need your job completed within the timeframe (ie. in 8 business days) we will do our best to make that deadline, but unless a rush fee (see below) is established, we cannot guarantee it.

The Lords of Print will print your job as fast as possible, and in the case that there are few jobs in queue, you may receive your shirts quicker than usual, however this is rare, and you should base your needs upon the guidelines above.

If you need your job done quicker, please inquire about rush options. Rush jobs are only accepted if we have space in our printing queue and generally cost between 150% and 200% the cost of a normal print job.

If any changes are made to the order (including but not limited to artwork, quantity, print placement, garment color, ink color, etc.), The Lords of Print reserves the right to extend the delivery date up to 10 business days. If printing has already begun, The Lords of Print will continue to print the job as-is, and changes will not be made.

SCREENS

The standard \$35 screen set-up fee include the screen, the film, and the emulsion. Your screens will be held on file for one calendar year from the date we received your deposit and approved artwork. If you let us know in advance that you will not be re-ordering (take note if you're printing for a one-time event!), we will not keep your screen on file and will give you a \$5 credit to your order.

VARIATION

Because we print each shirt/poster by hand, there is bound to be some slight variation from print to print. Please note that while designing on a computer, your printed product will most likely look slightly different, as things like fabric weave or ink transparency may cause the product to look different from what you imagined on screen.

Unless you have specified that you require Pantone matching and have opted to pay for the service, we will do our best to visually match your requested color. Please note that due to color variations in screen calibration, and color shift when the ink is applied to the garment, we will get as close as possible, but cannot guarantee a match to your digital file.

While we strive to create the best print possible, please be aware that there may be up to a 2-5% variation with your design. If there are any misprints, we are happy to refund the cost of the printing and the individual garment.

Please note that once production has started, you will be billed for all printed garments and no returns of printed garments can be made.

PROOFS and PRESS CHECKS

You are more than welcome to either perform a press check or meet us in San Francisco to see a printed proof of your garment to approve before we go into production, but please be aware that this option can push back your delivery date by 2-3 business days. Additionally we can send an email or text photo as a proof, but failure to respond within 30 minutes of sending will result in your job being pushed back 1 business day.

DELIVERY

Deliveries within San Francisco can be arranged for a flat \$30. Orders can be picked up at our studio in the Bayview for no charge. Please be aware that a standard box of 72 shirts weighs around 40 pounds, and budget shipping accordingly.